



Welcome to Dial-A-Ride!

Farmington Community & Recreational Services

Dear Dial-A-Ride Participant,

Welcome to service with Dial-A-Ride!

The service area is Farmington, Unionville and Avon with no service to West Hartford, Hartford, or downtown New Britain. You can notify the Greater Hartford Transit District through the "ADA" service at 247-5329 for more information on these areas.

Medical appointments remain a priority and may be reserved two weeks in advance. All other appointments can be reserved 24-48 hours in advance. Service may be canceled during severe weather.

Please see the attached Dial-A-Ride guidelines and shopping service schedule.

If you have any questions or concerns, please contact Farmington Community Services at 860-675-2390.

Sincerely,

Farmington Community Services

***NUMBER TO CALL FOR SCHEDULING
DIAL -A- RIDE:***

860-793-3444

FARMINGTON DIAL-A-RIDE GUIDELINES

Reservations may be taken Monday through Friday, 8:00 a.m. - 4:30 p.m.

Reservation #: 860-793-3444

Please indicate if you are a wheelchair client or if you are bringing an aide with you so that proper time and space may be allotted for your pick-up.

- All appointments are scheduled on a first come, first served basis.
- Dial-A-Ride will transport to Farmington, Unionville and Avon.
- Medical appointments can be scheduled up to two (2) weeks in advance. Other rides (grocery shopping, senior center etc.) may be scheduled two (2) days in advance.
- Dial-A-Ride runs Monday thru Friday between 8 a.m. and 4 p.m. Pick-ups are on the half hour (8 a.m., 8:30 a.m. etc.)
- We will make every attempt to pick up at the scheduled time; however, circumstances beyond our control (i.e. weather, traffic) may cause delays in pick-ups. Please schedule your pick-ups at least ½ hour prior to your appointment. Also, please allow at least 15 minutes after your pick up time before you call the office looking for the driver.
- The Dial-A-Ride program is not intended for persons requiring continuous multiple weekly trips.
- Dial-A-Ride service is a curbside-to-curbside program. Assistance on and off the vehicle is not available. Other necessary assistance, such as carrying minimal packages to homes (3-4 packages), will be at the discretion of the MTS driver and is not guaranteed.
- During the winter season, Dial-A-Ride will NO LONGER automatically be following the Farmington Public School system in regards to cancellations and/or delays. All decisions will be based on road conditions, so feel free to call our office with any questions. (860) 675-2390.

Please turn over to see the daily shuttle schedule.

FARMINGTON DIAL-A-RIDE DAILY SHUTTLES

TUESDAY

Bristol Rt 6 Shuttle AM only

Pick up begins at 10:30 am and returns will be at 1 pm.

WEDNESDAY

Unionville Stop & Shop

Start at 10:00 a.m. and return at 11:30 a.m.

THURSDAY

Bristol Rt 6 Shuttle PM only

Pick up begins at 12:00 pm and returns will be at 2:30 pm.

FRIDAY

Unionville Stop & Shop

Start at 9:00 a.m. and return at 11:00 a.m.

DIAL-A-RIDE HOLIDAYS

******NO SERVICE******

New Year's Day
Good Friday
Memorial Day
Independence Day
Labor Day
Thanksgiving Day
Christmas Day



Transportation Service for Seniors & Persons with Disabilities

DIAL-A-RIDE APPLICATION

Farmington Community & Recreational Services

PLEASE CHECK ONE: NEW RENEWAL

**DIAL-A-RIDE IS A SERVICE FOR PERSONS AGE 60 AND OVER, OR DISABLED.
THE SERVICE AREA IS FARMINGTON, UNIONVILLE AND AVON.**

DAR RATES (JULY 1 - JUNE 30)	Full Year	Half Year*
Single person (Income over \$18,090)	\$80.00	\$40.00
Couple (Income over \$24,360)	\$150.00	\$75.00
Single person (Income less than \$18,090)	\$60.00	\$30.00
Couple (Income less than \$24,360)	\$120.00	\$60.00

**Half year rates apply starting January 1 and are NOT available before.*

Name(s) _____ Male Female

Address _____ Apt # _____ Zip _____

Date of Birth _____ Last 4 digits of SS# _____

Mobile # _____ Home # _____

Disabled: Yes No

I use the following:

- Cane Scooter Walker Manual Wheelchair
- Electric Wheelchair Service Animal Aide

This information is voluntary and is used for reporting purposes only.

- Black Hispanic White
- Asian/Pacific Islander American Indian/Alaskan Native Other

Please make checks payable to Town of Farmington
Return to: Farmington Community Services | 1 Monteith Drive | Farmington, CT 06032

OFFICE USE ONLY:

CHECK # _____ AMOUNT: \$ _____ DATE _____