

FARMINGTON DIAL-A-RIDE GUIDELINES

All appointments are scheduled on a first come, first served basis.

Dial-A-Ride will transport to Farmington, Unionville and Avon.

Medical appointments can be scheduled up to two (2) weeks in advance. Other rides (grocery shopping, senior center etc) may be scheduled two (2) days in advance.

Dial-A-Ride runs Monday thru Friday between 8 a.m. and 4 p.m. Pick-ups are on the half hour (8 a.m., 8:30 a.m. etc).

Reservations may be taken between 8 a.m. to 4:30 p.m. Monday thru Friday by calling the following number: 860-793-3444. (Please indicate if you are a wheelchair client or if you are bringing an aide with you so that proper time and space may be allotted for your pick-up.)

We will make every attempt to pick up at the scheduled time; however, circumstances beyond our control (i.e.: weather, traffic) may cause delays in pick-ups. Please schedule your pick-ups at least ½ hour prior to your appointment. Also, please allow at least 15 minutes after your pick up time before you call the office looking for the driver.

The Dial-A-Ride program is not intended for persons requiring continuous multiple weekly trips.

Dial-A-Ride service is a curbside-to-curbside program. Assistance on and off the vehicle is not available. Other necessary assistance, such as carrying minimal packages to homes (3-4 packages), will be at the discretion of the MTS driver and is not guaranteed.

During the winter season, Dial-A-Ride will NO LONGER automatically be following the Farmington Public School system in regards to cancellations and/or delays. All decisions will be based on road conditions, so feel free to call our office with any questions. (860) 675-2390.

Please turn over to see the daily shuttle schedule.

Farmington Dial A Ride Daily Shuttles

The shopping service is as follows:

Tuesday- Bristol Rt 6 Shuttle AM only

Pick up begins at 10:30 am and returns will be at 1 pm.

Wednesday- Unionville Stop & Shop

Start at 10:00 a.m. and return at 11:30 a.m.

Thursday – Bristol Rt 6 Shuttle PM only

Pick up begins at 12:00 pm and returns will be at 2:30 pm.

Friday – Unionville Stop & Shop

Start at 9:00 a.m. and return at 11:00 a.m.

Dial A Ride Holidays – No Service

New Year's Day
Good Friday
Memorial Day
July 4th
Labor Day
Thanksgiving Day
Christmas Day